

APPLICATION DATA SHEET

Application Information

Application Type::	Regular
Subject Matter::	Utility
Title::	CALL PROCESSING SYSTEM AND SERVICE CONTROL POINT FOR HANDLING CALLS TO A CALL CENTER
Attorney Docket Number::	1271a
Request for Non-Publication?::	Yes
Suggested Drawing Figure::	FIG. 1
Total Drawing Sheets::	25

Applicant Information

Applicant Authority Type::	Inventor
Primary Citizenship	
Country::	USA
Given Name::	MINH
Middle Name::	DUY
Family Name::	KHUC
City of Residence::	OVERLAND PARK
State or Providence of Residence::	KS
Country of Residence::	USA
Street of mailing address::	9723 SLATER
City of mailing address::	OVERLAND PARK
State or Province of mailing address::	KS
Country of mailing address::	USA
Postal or Zip Code of mailing address::	66212
Applicant Authority Type::	Inventor
Primary Citizenship	
Country::	USA

Given Name::	CARL
Middle Name::	MILTON
Family Name::	COPPAGE
City of Residence::	HARRISONVILLE
State or Providence of Residence::	MO
Country of Residence::	USA
Street of mailing address::	26407 SOUTH HICKORY HILL DRIVE
City of mailing address::	HARRISONVILLE
State or Province of mailing address::	MO
Country of mailing address::	USA
Postal or Zip Code of mailing address::	64701

Applicant Authority Type::	Inventor
Primary Citizenship	
Country::	USA
Given Name::	BRYCE
Middle Name::	ALAN
Family Name::	JONES
City of Residence::	OVERLAND PARK
State or Providence of Residence::	KS
Country of Residence::	USA
Street of mailing address::	4824 WEST 121ST
City of mailing address::	OVERLAND PARK
State or Province of mailing address::	KS
Country of mailing address::	USA
Postal or Zip Code of mailing address::	66209

Correspondence Information

Correspondence Customer	
Number::	28004

Phone number:: (303) 938-9999 EXT. 15
Fax Number:: (303) 938-9995
E-Mail address:: SROCHE@DSOBLAW.COM

Representative Information

Representative Customer Number::	28004
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Domestic Priority Information

Application::	Continuity Type::	Parent Application::	Parent Filing Date::
THIS APPLICATION	Continuation of	09/300,688	04/27/1999

Assignee Information

Assignee name:: SPRINT COMMUNICATIONS
COMPANY, L. P.